

Shipping Methods and Costs

The 2010 Arctic Winter Games offers a variety of shipping methods. Shipping options, costs are determined after online orders are placed, the customer will be advise of the options and costs available to them at this time. All shipments are subject to a shipping and handling fee which is outlined at the time of the online purchase.

Shipping Times

Items will be shipped as determined by the customer and delivery times are dependant on shipping method and level.

Your order can be tracked via our carriers' websites. Note that it may take up to one business day for your information to be posted on the carrier's website (note that not all carriers provide tracking). Sign in to your account to track a shipped order.

Please note:

The 2010 Arctic Winter Games does its best to ensure your delivery arrives on time. However, delivery dates are not guaranteed and your order may arrive after the estimated arrival date for various reasons, including:

- Delays due to orders being placed on a statutory holiday.
- Delivery is to a PO Box or APO/FPO address.
- Delivery is outside of Canada.
- Delays due to problems with credit card authorization and verification.
- Unforeseen delays by one of our carriers.
- Delays due to customs.

Customs, Duties and Taxes

Orders shipped out of Canada may incur additional duties at the time of delivery since they are being shipped from our Canadian warehouse. For more information on customs, duties and taxes, please refer to your country's Customs website.